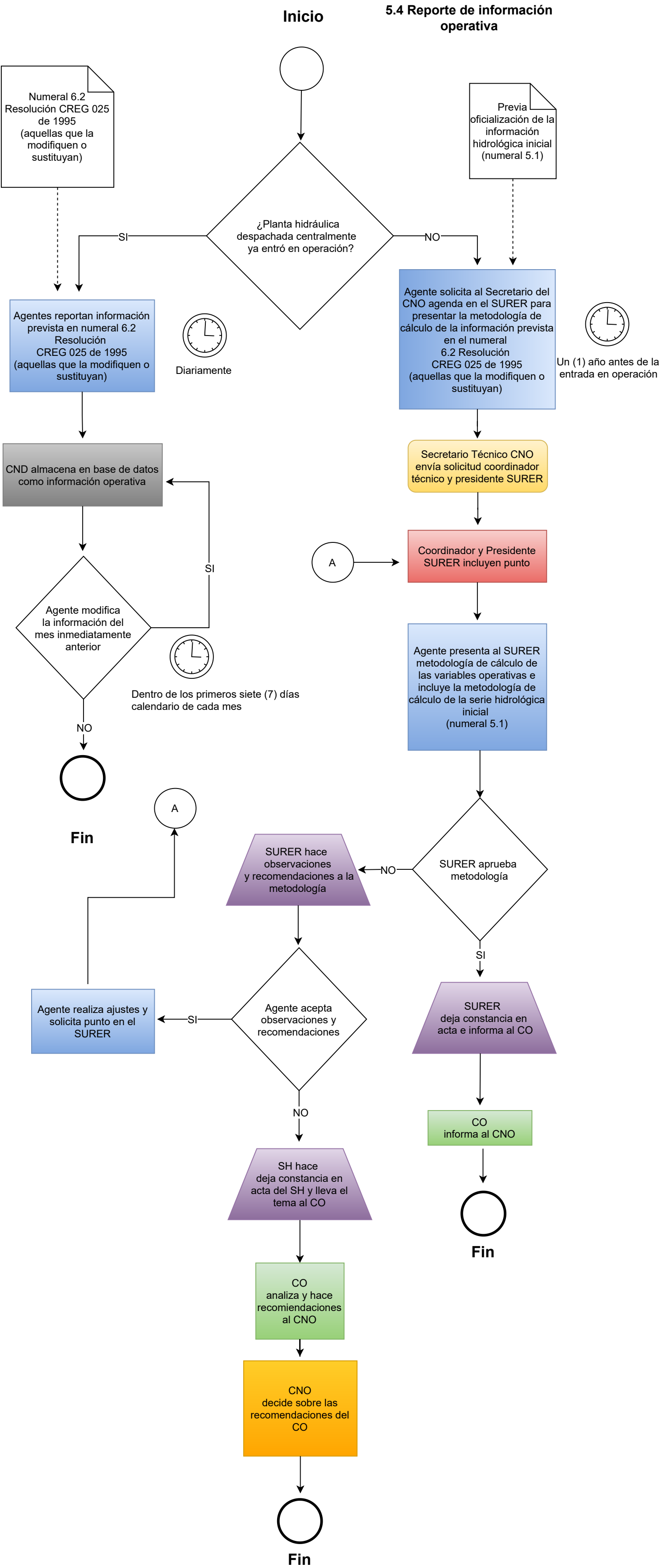5.4 Reporte de información operativa